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APPENDIX 7
A SURVEY AND ANALYSIS OF THE USERS'
EVALUATION OF CONTRACT ADMINISTRATION
SERVICES
BY
E. T. HOGAN
C. H. MONTEITH

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NAVAL POSTGRADUATE SCHOOL

Monterey, California



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by

Brian T. Hogan

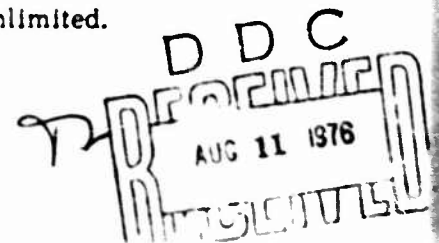
Gary H. Monteith

June 1976

Thesis Advisor:

E. A. Zabrycki

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<p>This research examined the development, administration and analysis of the results of a survey to measure the satisfaction of users with the contract administration services provided by both the Defense Contract Administration Services (DCAS) and the Plant Cognizance activities. The survey was the third part of an Office of the Assistant Secretary of Defense (Installations and Logistics) study.</p> <p>over</p>		

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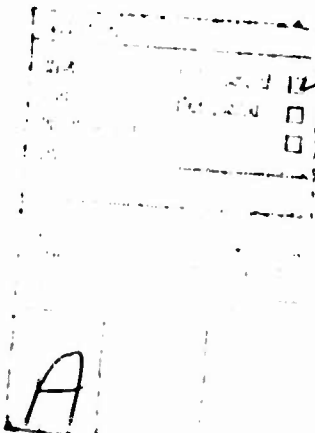
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effort.

Analysis of the data obtained yielded four conclusions: (a) the sample obtained was representative of the Department of Defense procurement workforce; (b) the responses to the overall evaluative questions were accurate reflections of responses to the individual functional questions; (c) the demographic characteristics of the respondents did not bias the evaluative responses and (d) of the four major areas of contract administration, only Engineering was statistically different for both DCAS and Plant Cognizance activities.

Some recommendations for further research and study are also provided.



APPENDIX G
TOTAL SURVEY FREQUENCIES

FILE CASURVEY CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USER'S SATISFACTION SURVEY

TYPEACT TYPE OF ACTIVITY

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
SYSTEMS COMMAND	1.	386	42.0	42.0	42.0
BUYING ACTIVITY	2.	297	32.4	32.4	74.4
REC ACT, PROGRAM OFF	3.	105	11.4	11.4	85.8
CTPER	4.	14	1.5	1.5	87.4
SIR FCINT, DEPCI, CAIR	5.	45	4.9	4.9	92.3
INV CONTROL FCINT	6.	71	7.7	7.7	100.0
TOTAL		918	100.0	100.0	

VALID CASES SIR MISSING CASES 0

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

SERVACT SERVICE OF ACTIVITY

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
ARMY	0.	1	0.1	0.1	0.1
AIR FORCE	1.	253	27.6	27.6	27.7
OTHER	2.	279	30.4	30.4	58.1
NAVY	3.	3	0.3	0.3	58.4
CSA	4.	254	27.7	27.7	86.1
	5.	128	13.9	13.9	100.0
TOTAL		918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

JOB TITLE CURRENT JOB TITLE

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
CA SPECIALIST	0.	49	5.3	5.3	5.3
FCC	1.	148	16.1	16.1	21.5
BUYER	2.	101	11.0	11.0	32.5
ENGINEER	3.	153	16.9	16.9	49.3
TECHNICIAN	4.	39	4.2	4.2	53.6
PRCC, CCNT SPECIALIST	5.	181	19.7	19.7	73.3
CTYER	6.	90	9.8	9.8	83.1
CUST ANT. NEGOTIATOR	7.	72	7.8	7.8	91.0
LOGISTICS SPECIALIST	8.	32	3.5	3.5	94.4
PRCD SPECIALIST	9.	51	5.6	5.6	100.0
TOTAL		918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

STATISTICAL PACKAGE FOR THE SOCIAL SCIENCES SPSSCH - VERSION 6.01

FILE CASURVEY CREATION DATE 05/04/76 CENTRAL ADMINISTRATION USPS, POST OFFICE EMPLOYEES SURVEY

PAGE 13

RATING RANK OF CS RATING

CATEGORY LABEL	COD	ABSOLUTE FREQ	RELATIVE FREQ (PC)	ADJUSTED FREQ (PC)	CUM FREQ (PC)
02.GS10 CR LESS	1.	143	16.2	16.2	16.2
03.G4.GS11.GS12	2.	414	45.1	45.1	61.3
CTPER	3.	2	0.2	0.2	61.5
05.GS13.GS14	4.	363	39.0	39.0	94.6
06.GS15	5.	50	5.4	5.4	100.0
TOTAL		918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

STATUS MILITARY SERVICE OR CIVIL SERVICE

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
ARMY	1.	24	2.6	2.6	2.6
NAVY	2.	30	3.3	3.3	5.9
AIR FORCE	3.	70	7.6	7.6	13.5
CIVIL SERVICE	4.	794	86.5	86.5	100.0
TOTAL		918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

FILE CASURVEY (QUESTION 1277 = 05/04/76) CONTACT ADMINISTRATION USERS' SATISFACTION SURVEY

AGE AGE

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
20-30	0.	1	0.1	0.1	0.1
31-40	1.	108	11.8	11.8	11.9
41-50	2.	204	22.2	22.2	34.1
51-60	3.	306	33.3	33.3	67.4
OVER 60	4.	244	26.8	28.8	96.2
	5.	35	3.8	3.8	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

FILE 7 SURVEY TOPICATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

SUPVSTAT SUPERVISOR STATUS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
SUPERVISOR	1.	250	27.9	27.9	27.9
NOT A SUPERVISOR	2.	662	72.1	72.1	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

FILE CASURVEY CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

NCSURV NUMBER OF EMPLOYEES SUPERVISED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
NOT A SUPERVISOR	0.	364	72.3	72.3	72.3
1-5	1.	68	7.4	7.4	79.7
6-10	2.	64	7.0	7.0	86.7
11-20	3.	72	7.8	7.8	94.6
OVER 20	4.	50	5.4	5.4	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EDUCLEV EDUCATION LEVEL

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
HIGH SCHOOL	0.	2	0.2	0.2	0.2
SOME COLLEGE	1.	125	13.6	13.6	13.8
COLLEGE GRADUATE	2.	235	25.6	25.6	39.4
SOME GRADUATE SCHOOL	3.	237	25.8	25.8	65.3
GRADUATE DEGREE	4.	180	19.6	19.6	84.9
	5.	139	15.1	15.1	100.0
TOTAL		918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

EXPERPA EXPERIENCE LEVEL IN PRESENT ASSIGNMENT

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
LESS THAN 1 YR	1.	84	9.2	5.2	9.2
1-3 YRS	2.	253	27.6	27.6	36.7
3-5 YRS	3.	116	12.6	12.6	49.3
5-10 YRS	4.	208	22.7	22.7	72.0
OVER 10 YRS	5.	257	28.0	28.0	100.0
TOTAL		918	100.0	100.0	

VALID CASES 518 MISSING CASES 0

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

TOTPRCEN TOTAL FREQUENCY RELATED EXPERIENCE

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
LESS THAN 1 YR	1.	39	4.2	4.2	4.2
1-5 YRS	2.	162	15.8	15.8	24.1
5-10 YRS	3.	168	18.3	18.3	42.4
10-20 YRS	4.	346	37.7	37.7	80.1
OVER 20 YRS	5.	183	19.9	19.9	100.0
TOTAL		918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACTY ADMINISTRATION USERS' SATISFACTION SURVEY

FRCDSPC CURRENT PRODUCT SPECIALTY

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
CONSTRUCTION MATERIAL	0.	10	1.1	1.1	1.1
ELECTRONIC	1.	225	24.5	24.5	25.6
AIRCRAFT, MISSILES	2.	422	46.0	46.0	71.6
SHIPBOAT	3.	52	5.7	5.7	77.2
AUTOMOTIVE	4.	15	1.6	1.6	78.9
SERVICES	5.	68	7.4	7.4	86.3
OTHER	6.	87	9.5	9.5	95.8
MECHANICAL	7.	32	3.5	3.5	99.2
ELECTRICAL	8.	6	0.7	0.7	99.9
FUEL	9.	1	0.1	0.1	100.0
TOTAL		918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS: SATISFACTION SURVEY

TYPEFCC TYPE OF PROCUREMENT ENCOUNTERED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
FORMALLY ACQUIRED	1.	162	17.6	17.6	17.6
NEGOTIATED	2.	756	82.4	82.4	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 518 MISSING CASES 0

FILE CSURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CONTTYPE CONTRACT TYPE MOST OFTEN ENCOUNTERED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
CPFF	0.	1	0.1	0.1	0.1
CPIF	1.	129	14.1	14.1	14.2
CPAF	2.	123	13.4	13.4	27.6
FPI	3.	10	1.1	1.1	28.6
FP	4.	150	16.3	16.3	45.0
CIPR	5.	483	52.0	52.6	57.6
	6.	22	2.4	2.4	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 518 MISSING CASES 0

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION LABOR SATTISFACTION SURVEY

ACCONT NUMBER OF CONTRACTS FOR THE YEAR

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
LESS THAN 5	1.	227	24.7	24.7	24.7
5-10	2.	118	12.9	12.9	37.6
11-20	3.	113	12.3	12.3	49.9
21-50	4.	127	13.8	13.8	63.7
OVER 50	5.	333	36.3	36.3	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 518 MISSING CASES 0

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USER'S SATISFACTION SURVEY

ANCOVLA AVERAGE CELLAR VALUE PER CONTRACT

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
	0.	1	0.1	0.1	0.1
\$100,000 AND LESS	1.	305	33.2	33.2	33.3
\$100,000-500,000	2.	156	17.0	17.0	50.3
\$500,000-1 MILLION	3.	86	9.4	9.4	59.7
\$1-5 MILLION	4.	129	14.1	14.1	73.7
OVER \$5 MILLION	5.	241	26.3	26.3	100.0
TOTAL		918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USFAS. SATISFACTION SURVEY

LSSECCAS UTILIZE CCAS SERVICES

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	818	89.1	89.1	89.1
NO	2.	100	10.9	10.9	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 518 MISSING CASES 0

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY PAGE 27

FOCCAS PERCENTAGE OF UTILIZATION

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
NA					
0-25%	0.	97	10.6	10.6	10.6
25-50%	1.	208	22.7	22.7	33.2
51-75%	2.	108	11.8	11.8	45.0
76-100%	3.	113	12.3	12.3	57.3
UNKNOWN	4.	307	33.4	33.4	90.7
	5.	85	9.3	9.3	100.0
TOTAL		918	100.0	100.0	

VALID CASES 518 MISSING CASES 0

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

LSEARMY UTILIZE ARMY PLANT ACTIVITIES SERVICES

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	238	25.9	25.9	25.9
NO	2.	680	74.1	74.1	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

ARMY PERCENTAGE OF UTILIZATION

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
AA	0.	678	73.9	73.9	73.9
0-25%	1.	128	13.9	13.9	87.8
25-50%	2.	23	2.5	2.5	90.3
51-75%	3.	20	2.2	2.2	92.5
76-100%	4.	21	2.9	2.9	95.4
UNKNOWN	5.	42	4.6	4.6	100.0
TOTAL		916	100.0	100.0	

VALID CASES 518 MISSING CASES 0

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

USENAVY UTILIZE NAVFAC SERVICES

CATEGORY LABEL	CON	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	437	47.6	47.6	47.6
NO	2.	481	52.4	52.4	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

FILE CASURVEY (CREATION DATE = 05/04/76) DEPARTMENT ADMINISTRATION USFOS. CATERFACTUM SURVEY

FNAVV PERCENTAGE OF UTILIZATION

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
NA	0.	481	52.4	52.4	52.4
0-25%	1.	20	2.2	2.2	54.6
25-50%	2.	40	4.3	4.3	58.9
51-75%	3.	19	2.1	2.1	61.0
76-100%	4.	28	3.1	3.1	64.1
UNKNOWN	5.	71	7.7	7.7	71.8
TOTAL		918	100.0	100.0	

VALID CASES 518 MISSING CASES 0

FILE CASURVEY (COUNTRY) DATE = 05/04/76 CONTRACT ADMINISTRATION USERS: SATISFACTION SURVEY

USEAF UTILIZE AFPRO SERVICES

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	0.	1	0.1	0.1	0.1
	1.	454	53.8	53.8	53.9
NO	2.	423	46.1	46.1	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

PAF PERCENTAGE OF UTILIZATION

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
NA					
0-25%	0.	422	46.0	46.0	46.0
25-50%	1.	297	32.4	32.4	78.3
51-75%	2.	62	6.8	6.8	85.1
76-100%	3.	20	2.2	2.2	87.3
UNKNOWN	4.	53	5.8	5.8	93.0
	5.	64	7.0	7.0	100.0
	TOTAL	918	100.0	100.0	

VALUE CASES 518 MISSING CASES 0

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

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USERC UTILIZE BUYING/REQUIRING OFFICE SERVICES

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	564	61.4	61.4	61.4
NO	2.	354	38.6	38.6	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USARV SATISFACTION SURVEY

FBC PERCENTAGE OF UTILIZATION

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
NA	0.	352	38.3	38.3	38.3
0-25%	1.	247	26.9	26.9	65.3
25-50%	2.	70	7.6	7.6	72.9
51-75%	3.	41	4.5	4.5	77.3
76-100%	4.	85	9.3	9.3	86.6
UNKNOWN	5.	123	13.4	13.4	100.0
TOTAL		918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

FILE CASURVEY (CREATION DATE = 05/04/76) CONTACT ADMINISTRATION USERS' SATISFACTION SURVEY

USEOTHER UTILIZE OTHER CA SERVICES

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
NO	0.	839	91.4	91.4	91.4
YES	1.	79	8.6	8.6	100.0
TOTAL		918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

FILE CASURVVFY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION LEADS SATISFACTION SURVEY

CARDN02 CARDC00E

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
	2.	918	100.0	100.0	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

CAT INSUFFICIENT EXPERIENCE TO EVALUATE

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EVALUATED	0.	693	75.5	75.5	75.5
CIC NOT EVALUATE	1.	225	24.5	24.5	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 518 MISSING CASES 0

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CASA CONTRACTOR SYSTEMS-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	56	6.1	11.4	11.4
SATISFACTORY	2.	357	38.9	72.9	84.3
NEEDS IMPROVEMENT	3.	72	7.8	14.7	99.0
UNSATISFACTORY	4.	5	0.5	1.0	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	204	22.2	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 450 MISSING CASES 428

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA28 CONTRACTOR SYSTEMS-PLANT CNG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	57	6.2	14.7	14.7
SATISFACTORY	2.	288	31.4	74.2	88.9
NEEDS IMPROVEMENT	3.	40	4.4	10.3	99.2
UNSATISFACTORY	4.	3	0.3	0.8	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	306	33.3	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 388 MISSING CASES 530

FILE CASURVY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA2C CONTRACTOR SYSTEMS-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	47	5.3	10.4	10.4
NO	2.	403	43.9	85.2	100.0
NA	0.	225	24.5	MISSING	100.0
NO COMMENT	3.	241	26.3	MISSING	100.0
	TOTAL	916	100.0	100.0	

VALID CASES 452 MISSING CASES 466

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS • SATISFACTION SURVEY

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CASA POSTALARD CONFERENCE MEETINGS-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	34	3.7	8.2	8.2
SATISFACTORY	2.	287	31.3	69.3	77.5
NEEDS IMPROVEMENT	3.	74	8.1	17.9	95.4
UNSATISFACTORY	4.	19	2.1	4.6	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	280	30.5	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 414 MISSING CASES 504

STATISTICAL PACKAGE FOR THE SOCIAL SCIENCES SPSSM - VERSION 6.01

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS: SATISFACTION SURVEY

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CASE FCSTAMPAC CONFERENCE MEETINGS-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	30	3.3	10.6	10.6
SATISFACTORY	2.	207	22.5	72.9	83.5
NEEDS IMPROVEMENT	3.	38	4.1	13.4	96.8
UNSATISFACTORY	4.	9	1.0	3.2	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	410	44.7	MISSING	100.0
TOTAL		518	100.0	100.0	

VALID CASES 284 MISSING CASES 634

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CARG POSTWARD CONFERENCE MEETINGS-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	223	24.3	51.6	51.6
NO	2.	209	22.8	48.4	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	3.	262	28.5	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 432 MISSING CASES 486

FILE CASES=VEY (CPESTYCN (DATE = 05/04/76) CONTRACT ADMINISTRATION USRG: SATISFAC IN SURVEY

CA4A COVERED RATES-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	57	6.2	12.7	12.7
SATISFACTORY	2.	293	31.9	65.4	78.1
NEEDS IMPROVEMENT	3.	75	8.2	16.7	94.9
INSATISFACTORY	4.	23	2.5	5.1	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	246	26.8	MISSING	100.0
TOTAL		518	100.0	100.0	

VALID CASES 448 MISSING CASES 470

FILE CASURVEY (CREATION DATE = 05704776) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA4B OVERHEAD RATES-PLANT CCC

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	72	7.8	19.2	19.2
SATISFACTORY	2.	231	25.2	61.6	80.8
NEEDS IMPROVEMENT	3.	59	6.4	15.7	96.
UNSATISFACTORY	4.	13	1.4	3.5	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	319	34.7	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 375 MISSING CASES 543

C44C OVERHEAD RATES-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	73	8.0	17.1	17.1
NO	2.	354	38.6	82.9	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	3.	267	29.1	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 427 MISSING CASES 491

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CASA PROGRESS PAYMENTS-ECAS

CATEGORY LABEL	COD	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	50	9.8	20.5	20.5
SATISFACTORY	2.	304	33.1	65.2	85.7
NEEDS IMPROVEMENT	3.	39	4.2	8.5	94.2
UNSATISFACTORY	4.	6	0.7	1.4	95.6
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	255	27.3	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 439 MISSING CASES 479

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CASE PROGRESS PAYMENTS-PLANT CCG

CATEGORY LABEL	CASE CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	76	8.3	22.5	22.5
SATISFACTORY	2.	239	26.0	70.7	93.2
NEEDS IMPROVEMENT	3.	19	2.1	5.6	98.8
UNSATISFACTORY	4.	4	0.4	1.2	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	356	38.8	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 338 MISSING CASES 580

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CASE PROGRESS PAYMENTS-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	77	8.4	17.2	17.2
NO	2.	370	40.3	82.8	100.0
NA	0.	225	24.5	MISSING	100.0
NO COMMENT	3.	246	26.8	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 447 MISSING CASES 471

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FILE CASURVEY (ORPATION TYPE = 05/04/76) CONTRACT ADMINISTRATION USED: SATISFACTION SURVEY

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CAGA SPARES,PROVISIONING ITEMS-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	37	4.0	11.2	11.2
SATISFACTORY	2.	195	21.2	58.9	70.1
NEEDS IMPROVEMENT	3.	78	8.5	23.6	93.7
UNSATISFACTORY	4.	21	2.3	6.3	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	363	39.5	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 331 MISSING CASES 587

STATISTICAL PACKAGE FOR THE SOCIAL SCIENCES SPSSH - VERSION 6.01

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USREB'S SATISFACTION SURVEY

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CA66 SPARES,PROVISIONING ITEMS-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	37	4.0	13.1	13.1
SATISFACTORY	2.	175	19.1	62.1	75.2
NEEDS IMPROVEMENT	3.	61	6.6	21.6	96.8
UNSATISFACTORY	4.	9	1.0	3.2	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	412	44.9	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 282 MISSING CASES 636

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CASE SPARES, PROVISIONING ITEMS-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	196	21.4	47.9	47.9
NO	2.	213	23.2	52.1	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	3.	285	31.0	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 409 MISSING CASES 509

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CAT7A ORDERS UNDER BOA'S-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	30	3.3	10.5	10.5
SATISFACTORY	2.	193	21.0	67.2	77.7
NEEDS IMPROVEMENT	3.	51	5.6	17.8	95.5
UNSATISFACTORY	4.	13	1.4	4.5	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	407	44.3	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 287 MISSING CASES 631

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CAT8 ORDERS UNDER BECA'S-PLANT GGG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	31	3.4	12.6	12.6
SATISFACTORY	2.	171	18.6	69.2	81.8
NEEDS IMPROVEMENT	3.	34	3.7	13.8	95.5
UNSATISFACTORY	4.	11	1.2	4.5	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	447	48.7	MISSING	100.0
TOTAL		518	100.0	100.0	

VALID CASES 247 MISSING CASES 671

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA7C CODERS UNDER FCA'S-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	224	24.4	55.7	55.7
NO	2.	178	19.4	44.3	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	3.	292	31.8	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 402 MISSING CASES 516

FILE CASURVEY (COPYRIGHT DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CABA CONTRACTOR PROPOSALS-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	33	3.6	6.3	6.8
SATISFACTORY	2.	247	26.9	50.9	57.7
NEEDS IMPROVEMENT	3.	164	17.9	33.8	91.5
UNSATISFACTORY	4.	41	4.5	8.5	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	209	22.8	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 485 MISSING CASES 433

CASE CONTRACTOR PROPOSALS-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	40	4.4	10.2	10.2
SATISFACTORY	2.	220	24.0	55.8	66.0
NEEDS IMPROVEMENT	3.	117	12.7	29.7	95.7
UNSATISFACTORY	4.	17	1.9	4.3	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	300	32.7	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 394 MISSING CASES 524

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FILE CASURVEY (CRESTION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS • SATISFACTION SURVEY

CAEC CONTRACTOR PROPOSALS-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	292	31.8	58.3	58.3
NO	2.	206	22.8	41.7	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	3.	193	21.0	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 501 MISSING CASES 417

FILE CASURVEY CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CASA CHANCE ORDERS-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	21	2.3	5.6	5.6
SATISFACTORY	2.	233	25.4	64.9	70.8
NEEDS IMPROVEMENT	3.	61	8.8	22.6	93.2
UNSATISFACTORY	4.	24	2.6	6.7	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	335	36.5	MISSING	100.0
	TOTAL	913	100.0	100.0	

VALID CASES 359 MISSING CASES 559

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CASB CHARGE ORDERS-PLANT CAC

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	30	3.3	10.4	10.4
SATISFACTORY	2.	183	19.9	63.5	74.0
NEEDS IMPROVEMENT	3.	64	7.0	22.2	96.2
UNSATISFACTORY	4.	11	1.2	3.8	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	406	44.2	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 298 MISSING CASES 630

FILE CASURVEY (CREATION DATE = 05/04/76) CENTRALY ADMINISTRATION USERS' SATISFACTION SURVEY

CASE CHANGE ORDERS-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	292	31.8	64.5	64.5
NO	2.	161	17.5	35.5	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	3.	241	26.3	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 453 MISSING CASES 465

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION PERSONS: SATISFACTION SURVEY

CAL04 SUBCONTRACTING-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	32	3.5	7.5	7.5
SATISFACTORY	2.	275	30.0	64.4	71.9
NEEDS IMPROVEMENT	3.	95	10.3	22.2	94.1
UNSATISFACTORY	4.	25	2.7	5.9	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	267	29.1	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 427 MISSING CASES 491

FILE CASESURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA108 SUBCONTRACTING-PLANT COO

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	35	3.8	10.3	10.3
SATISFACTORY	2.	230	25.1	67.8	78.2
NEEDS IMPROVEMENT	3.	61	6.6	18.0	96.2
UNSATISFACTORY	4.	13	1.4	3.8	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	355	38.7	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 335 MISSING CASES 579

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FILE CASURVEY (CREATION DATE = 05/04/76) - CONTRACT ADMINISTRATION USERS - SATISFACTION SURVEY

CALOC SUBCONTRACTING-RETIRED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	47	5.1	10.7	10.7
NO	2.	391	42.0	85.3	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	3.	256	27.9	MISSING	100.0
TOTAL		518	100.0	100.0	

VALID CASES 428 MISSING CASES 480

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CALLA FINANCIAL CONDITION-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	48	5.2	10.6	10.6
SATISFACTORY	2.	298	32.5	65.9	76.5
NEEDS IMPROVEMENT	3.	87	9.5	15.2	95.8
UNSATISFACTORY	4.	19	2.1	4.2	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	242	26.4	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 452 MISSING CASES 466

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CALL8 FINANCIAL CONDITION-PIANT CGG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	52	5.7	14.9	14.9
SATISFACTORY	2.	234	25.5	66.9	81.7
NEEDS IMPROVEMENT	3.	57	6.2	16.3	98.0
UNSATISFACTORY	4.	7	0.8	2.0	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	344	37.5	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 350 MISSING CASES 568

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS: SATISFACTION SURVEY

CALLC FINANCIAL CONDITION-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	62	6.8	14.3	14.3
NO	2.	372	40.5	85.7	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	3.	260	28.3	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 434 MISSING CASES 484

FILE CASUEVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CAL2A FACILITIES CONTRACTS-LCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	35	3.8	10.3	10.3
SATISFACTORY	2.	251	27.2	74.0	84.4
NEEDS IMPROVEMENT	3.	47	5.1	13.9	98.2
UNSATISFACTORY	4.	6	0.7	1.8	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	355	38.7	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 235 MISSING CASES 579

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA128 FACILITIES CONTRACTS-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	40	4.4	13.5	13.5
SATISFACTORY	2.	222	24.2	75.0	88.5
NEEDS IMPROVEMENT	3.	30	3.3	10.1	98.6
UNSATISFACTORY	4.	4	0.4	1.4	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	398	43.4	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 256 MISSING CASES 622

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

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CAT2C FACILITIES CONTRACTS-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	39	4.2	10.4	10.4
NO	2.	335	36.5	89.6	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	3.	320	34.9	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 374 MISSING CASES 544

FILE CASURVY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA13A CCS1 ACCOUNTING STANDARDS-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	44	4.8	10.7	10.7
SATISFACTORY	2.	270	29.4	65.9	76.6
NEEDS IMPROVEMENT	3.	80	8.7	19.5	96.1
UNSATISFACTORY	4.	16	1.7	3.9	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	284	30.9	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 410 MISSING CASES 508

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA138 COST ACCOUNTING STANDARDS-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	39	4.2	12.0	12.0
SATISFACTORY	2.	209	22.8	64.1	76.1
NEEDS IMPROVEMENT	3.	68	7.4	20.9	96.9
UNSATISFACTORY	4.	10	1.1	3.1	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	368	40.1	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 326 MISSING CASES 592

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CALBC COST ACCOUNTING STANDARDS-RETAINED

CATEGORY LABEL	C-DE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	50	6.0	13.7	13.7
NO	2.	345	37.6	86.2	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	3.	294	32.0	MISSING	100.0
	ICIAL	919	100.0	100.0	

VALID CASES 400 MISSING CASES 518

CA14A OVERRUNS OR UNDERRUNS-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	23	2.5	6.2	6.2
SATISFACTORY	2.	170	18.5	46.1	52.3
NEEDS IMPROVEMENT	3.	121	13.2	32.8	85.1
UNSATISFACTORY	4.	55	6.0	14.9	100.0
NA	0.	225	24.5	MISSING	100.0
NO COMMENT	5.	324	35.3	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 269 MISSING CASES 549

FILE CASURVEY (CREATION DATE = 05/04/76) CONTACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA148 CUEFRUNS OR UNDERFUNS-PLANT COG

CATEGORY LABEL	COD	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	18	2.0	5.6	5.6
SATISFACTORY	2.	145	15.8	45.2	50.8
NEEDS IMPROVEMENT	3.	119	13.0	37.1	87.9
UNSATISFACTORY	4.	39	4.2	12.1	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	373	40.6	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 321 MISSING CASES 597

FILE CASURVEY (COPYRIGHT DATE = 05/04/76) CONTACT ADMINISTRATION USERS, SATISFACTION SURVEY

CA14C CVERPLNS OR UNCEFRPLNS-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	50	9.8	23.0	23.0
NO	2.	301	32.8	77.0	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	3.	303	33.0	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 351 MISSING CASES 527

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USER'S SATISFACTION SURVEY

CAISA PAYMENT FUNCTIONS-ECAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	109	11.9	22.9	22.9
SATISFACTORY	2.	329	35.4	68.3	91.2
NEEDS IMPROVEMENT	3.	33	3.6	6.9	98.1
UNSATISFACTORY	4.	9	1.0	1.9	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	218	23.7	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 476 MISSING CASES 442

FILE CASURVEY (COPYRIGHT DATE 05/04/76) CONTRACT ADMINISTRATION USERS' INFORMATION SURVEY

CASE PAYMENT FUNCTIONS-PLANT CCG

CATEGORY LABEL	CODE	APPEARANCE	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	55	6.0	17.7	17.7
SATISFACTORY	2.	235	25.6	75.8	93.5
NEEDS IMPROVEMENT	3.	16	1.7	5.2	98.7
UNSATISFACTORY	4.	4	0.4	1.2	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	384	41.8	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 310 MISSING CASES 608

FILE CASURVEY (CREATION DATE = 05/04/76) CONTACT ADMINISTRATION US DS. REACTION SURVEY

CA150 PAYMENT FUNCTIONS-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	80	8.7	17.9	17.9
NO	2.	360	39.9	82.1	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	3.	248	27.0	MISSING	100.0
	TOTAL	914	100.0	100.0	

VALID CASES 446 MISSING CASES 472

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CALCA PRELIMINARY SURVEYS-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	52	10.0	17.7	17.7
SATISFACTORY	2.	299	32.6	57.4	75.0
NEEDS IMPROVEMENT	3.	101	11.0	19.4	94.4
UNSATISFACTORY	4.	29	3.2	5.6	100.0
NA	5.	224	24.4	MISSING	100.0
NO COMMENT	6.	173	18.8	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 521 MISSING CASES 357

FILE CASURVY (CREATION DATE : 05/04/76) CONTRACT ADMINISTRATION USPS: SATISFACTION SURVEY

CA168 FREEMARK SURVEYS-PLANT CCG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	50	5.4	15.4	15.4
SATISFACTORY	2.	211	23.0	65.1	80.6
NEEDS IMPROVEMENT	3.	52	5.7	16.0	96.6
UNSATISFACTORY	4.	11	1.2	3.4	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	370	40.3	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 324 MISSING CASES 594

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA16C PREAWARD SURVEYS-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (%)	ADJUSTED FREQ (%)	CUM FREQ (%)
YES	1.	131	15.1	25.8	25.8
NO	2.	325	35.7	70.2	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	3.	227	24.7	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 467 MISSING CASES 451

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA17A INDUSTRIAL SECURITY-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	68	7.4	18.2	18.2
SATISFACTORY	2.	276	30.1	74.0	92.2
NEEDS IMPROVEMENT	3.	24	2.6	6.4	98.7
UNSATISFACTORY	4.	5	0.5	1.3	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	321	35.0	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 373 MISSING CASES 545

FILE CASURVEY (OPERATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CAT178 INDUSTRIAL SECURITY-PLANT CPG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	54	5.9	18.7	18.7
SATISFACTORY	2.	223	24.3	77.2	95.8
NEEDS IMPROVEMENT	3.	12	1.3	4.2	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	9.	405	44.1	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 285 MISSING CASES 629

CAT17C INDUSTRIAL SECURITY-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	27	2.9	7.2	7.2
NO	2.	349	38.0	52.8	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	3.	318	34.6	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 376 MISSING CASES 542

FILE CASURVEY (CREATION DATE = 05/04/76) CONTACT ADMINISTRATION USERO, SATISFACTION SURVEY

CALBA ADVICE TO BUYING OFFICE-DCAS

CATEGORY LABEL	COD	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	48	5.2	5.0	5.0
SATISFACTORY	2.	263	28.6	49.3	58.2
NEEDS IMPROVEMENT	3.	188	20.5	35.2	93.4
UNSATISFACTORY	4.	35	3.8	6.6	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	160	17.4	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 534 MISSING CASES 384

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA18P ADVISE TO BUYING OFFICE-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	42	4.6	10.0	10.0
SATISFACTORY	2.	242	26.4	57.5	67.5
NEEDS IMPROVEMENT	3.	125	13.6	29.7	87.1
UNSATISFACTORY	4.	12	1.3	2.9	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	273	29.7	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 421 MISSING CASES 497

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS • SATISFACTION SURVEY

CA19A RESPONSIVENESS-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	78	8.5	13.7	13.7
SATISFACTORY	2.	298	32.5	52.2	65.8
NEEDS IMPROVEMENT	3.	167	18.2	29.2	95.1
UNSATISFACTORY	4.	28	3.1	4.9	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	123	13.4	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 571 MISSING CASES 347

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA198 RESPONSIVENESS-PLANT CCG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	74	8.1	16.4	16.4
SATISFACTORY	2.	257	28.0	57.0	73.4
NEEDS IMPROVEMENT	3.	103	11.2	22.8	96.2
UNSATISFACTORY	4.	17	1.9	3.8	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	243	26.5	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 451 MISSING CASES 467

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA20A WORKING RELATIONSHIPS-ECAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	59	6.4	10.9	16.9
SATISFACTORY	2.	364	39.7	67.3	78.2
NEEDS IMPROVEMENT	3.	99	10.8	18.3	96.5
UNSATISFACTORY	4.	19	2.1	3.5	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	153	16.7	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 541 MISSING CASES 377

FILE CASUEVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA208 WORKING RELATIONSHIPS-PLANT COG

CATEGORY LABEL	C.D.E	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	71	7.7	16.4	16.4
SATISFACTORY	2.	258	32.5	69.0	85.4
NEEDS IMPROVEMENT	3.	57	6.2	13.2	98.6
UNSATISFACTORY	4.	6	0.7	1.4	100.0
NA	0.	225	24.5	MISSING	100.0
NO COMMENT	5.	261	28.4	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 432 MISSING CASES 486

FILE CASURVEY CREATION DATE = 05/04/76) CONTACT ADMINISTRATION USERS, SPSS/SPSS/SPSS SURVEY

CA21A MANNING-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	12	1.3	3.1	3.1
SATISFACTORY	2.	198	21.6	51.8	55.0
NEEDS IMPROVEMENT	3.	113	12.3	29.6	84.6
UNSATISFACTORY	4.	59	6.4	15.4	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	312	34.0	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 382 MISSING CASES 536

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

(A218 MANNING-PLANT COC

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	7	0.8	2.1	2.1
SATISFACTORY	2.	199	21.7	60.7	62.8
NEEDS IMPROVEMENT	3.	85	9.3	25.9	88.7
UNSATISFACTORY	4.	37	4.0	11.3	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	366	39.9	MISSING	100.0
	TOTAL	915	100.0	100.0	

VALID CASES 228 MISSING CASES 590

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA22A TECHNICAL EXPERTISE-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	33	3.6	6.2	6.2
SATISFACTORY	2.	305	33.2	57.4	63.7
NEEDS IMPROVEMENT	3.	155	16.9	29.2	92.8
UNSATISFACTORY	4.	38	4.1	7.2	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	163	17.8	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 521 MISSING CASES 387

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA228 TECHNICAL EXPERTISE-PLANT CIG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	36	3.9	8.6	8.6
SATISFACTORY	2.	278	30.3	66.2	74.8
NEEDS IMPROVEMENT	3.	88	9.6	21.0	95.7
UNSATISFACTORY	4.	13	2.0	4.3	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	274	29.8	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 420 MISSING CASES 498

FILE CASURVY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA234 OVERALL RATING-OCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	35	3.8	6.0	6.6
SATISFACTORY	2.	389	42.4	66.4	72.4
NEEDS IMPROVEMENT	3.	144	15.7	24.6	96.9
INSATISFACTORY	4.	16	2.0	3.1	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	108	11.8	MISSING	100.0
TOTAL		913	100.0	100.0	

VALID CASES 586 MISSING CASES 332

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA238 OVERALL RATING-PLANT CCG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	37	4.0	7.9	7.9
SATISFACTORY	2.	332	36.2	71.2	79.2
NEEDS IMPROVEMENT	3.	91	9.9	19.5	98.7
UNSATISFACTORY	4.	6	0.7	1.3	100.0
NA	0.	224	24.4	MISSING	100.0
NO COMMENT	5.	228	24.8	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 466 MISSING CASES 452

FILE CASURVY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CARDNO3 CARLCODE

CATEGORY LABEL	CODE	ABSOLUTE		RELATIVE		ADJUSTED		CUM	
		FREQ	PCT	FREQ	PCT	FREQ	PCT	FREQ	PCT
3.		918	100.0	100.0	100.0	100.0	100.0	100.0	100.0
TOTAL		918	100.0	100.0	100.0	100.0	100.0	100.0	100.0

VALID CASES 918 MISSING CASES 0

FILE CASURVY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USRS' SATISFACTION SURVEY

FO1 INSUFFICIENT EXPERIENCE TO EVALUATE

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EVALUATED	0.	563	61.3	61.3	61.3
CID NOT EVALUATE	1.	355	38.7	38.7	100.0
TOTAL		918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACTY ADMINISTRATION USERS' SATISFACTION SURVEY

PC2A CCCCC-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCY)	ADJUSTED FREQ (PCY)	CUM FREQ (PCY)
EXCELLENT	1.	13	2.0	7.0	7.0
SATISFACTORY	2.	164	17.9	63.6	70.5
NEEDS IMPROVEMENT	3.	61	6.6	23.6	94.2
UNSATISFACTORY	4.	15	1.6	5.8	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	308	33.6	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 258 MISSING CASES 660

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PC28 CSCSC-FLANT CCG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	21	2.3	5.1	5.1
SATISFACTORY	2.	145	15.8	62.8	71.9
NEEDS IMPROVEMENT	3.	57	6.2	24.7	96.5
UNSATISFACTORY	4.	8	0.9	3.5	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	335	36.5	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 231 MISSING CASES 687

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PC2C CSCSC-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	55	10.3	35.6	35.6
NO	2.	172	18.7	64.4	100.0
NA	0.	353	38.5	MISSING	100.0
NO COMMENT	3.	298	32.5	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 267 MISSING CASES 651

FILE CASCHVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PC3A PREAWAKE SURVEYS-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	49	5.3	11.0	11.0
SATISFACTORY	2.	285	31.0	64.2	75.2
NEEDS IMPROVEMENT	3.	95	10.3	21.4	96.6
UNSATISFACTORY	4.	15	1.6	3.4	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	122	13.3	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 444 MISSING CASES 474

FILE CASURVEY YCREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PC3H FREEMARK SURVEYS-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	39	4.2	12.7	12.7
SATISFACTORY	2.	212	23.1	65.1	81.8
NEEDS IMPROVEMENT	3.	46	5.0	15.0	96.7
UNSATISFACTORY	4.	10	1.1	3.3	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	259	28.2	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 307 MISSING CASES 611

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PC3C FREEMARC SURVEYS-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	110	12.0	28.6	28.6
NO	2.	275	30.0	71.4	100.0
NA	0.	353	38.5	MISSING	100.0
NO COMMENT	3.	180	19.5	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 385 MISSING CASES 533

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PD4A PRODUCTION PLANS-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PC)	ADJUSTED FREQ (PC)	CUM FREQ (PC)
EXCELLENT	1.	31	3.4	7.6	7.6
SATISFACTORY	2.	254	27.7	62.1	69.7
NEEDS IMPROVEMENT	3.	108	11.8	26.4	96.1
UNSATISFACTORY	4.	16	1.7	3.9	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	157	17.1	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 409 MISSING CASES 509

FILE CASURVEY (CREATION DATE = 05/04/76) CENACTY ADMINISTRATION USERS' SATISFACTION SURVEY

PC4P FREEDUCTION PLANS-PLANT CCG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	31	3.4	10.0	10.0
SATISFACTORY	2.	202	22.0	65.0	74.9
NEEDS IMPROVEMENT	3.	70	7.6	22.5	97.4
UNSATISFACTORY	4.	8	0.9	2.6	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	255	27.8	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 311 MISSING CASES 607

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

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PC40 FRECUCTION PLANS-RETAINED

CATEGORY LABEL	COD	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	107	11.7	29.2	29.2
NO	2.	259	28.2	70.8	100.0
NA	0.	354	38.6	MISSING	100.0
NO COMMENT	3.	198	21.6	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 366 MISSING CASES 552

FILE CASURVEY (COPYTION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PDS# ACUIFICATION ON DELINQUENCIES-OCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	62	6.8	13.2	13.2
SATISFACTORY	2.	214	23.3	45.4	58.6
NEEDS IMPROVEMENT	3.	146	15.9	31.0	89.6
UNSATISFACTORY	4.	49	5.3	10.4	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	95	10.3	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 471 MISSING CASES 447

FILE CASURV.V (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USER'S SATISFACTION SURVEY

PC58 NOTIFICATION ON DELINQUENCIES-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	41	4.5	11.3	11.3
SATISFACTORY	2.	183	19.9	50.4	61.7
NEEDS IMPROVEMENT	3.	108	11.8	29.8	91.5
UNSATISFACTORY	4.	31	3.4	8.5	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	203	22.1	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 363 MISSING CASES 555

FILE C SURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PCSC NOTIFICATION ON DELINQUENCIES-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	57	6.2	14.2	14.2
NO	2.	344	37.5	85.8	100.0
NA	0.	353	38.5	MISSING	100.0
NO COMMENT	3.	164	17.9	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 401 MISSING CASES 517

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PC64 ANALYSIS OF COST PROPOSALS-OCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	23	2.5	5.5	5.5
SATISFACTORY	2.	205	22.3	52.4	58.2
NEEDS IMPROVEMENT	3.	131	14.3	33.5	91.8
UNSATISFACTORY	4.	32	3.5	8.2	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	175	19.1	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 351 MISSING CASES 527

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACTY ADMINISTRATION USERS' SATISFACTION SURVEY

PC68 ANALYSIS OF COST PROPOSALS-PLANT CCG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	27	2.9	8.1	8.1
SATISFACTORY	2.	176	19.2	53.0	61.1
NEEDS IMPROVEMENT	3.	109	11.9	32.8	94.0
UNSATISFACTORY	4.	20	2.2	6.0	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	234	25.5	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 322 MISSING CASES 586

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PC6C ANALYSIS OF COST PROPOSALS-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	163	17.8	43.0	43.0
NO	2.	216	23.5	57.0	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	3.	187	20.4	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 379 MISSING CASES 539

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PC1A NOTIFICATION ON LABOR DISPUTES-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	77	8.4	18.8	18.8
SATISFACTORY	2.	280	30.5	68.5	87.3
NEEDS IMPROVEMENT	3.	39	4.2	9.5	96.8
UNSATISFACTORY	4.	13	1.4	3.2	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	157	17.1	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 409 MISSING CASES 509

FILE CASURVEY (CREATION DATE = 05/04/76) CENTRAL ADMINISTRATION USERS' SATISFACTION SURVEY

FD78 NOTIFICATION ON LABOR DISPUTES-PLANT CCG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	78	8.5	23.4	23.4
SATISFACTORY	2.	224	24.4	67.3	90.7
NEEDS IMPROVEMENT	3.	25	2.7	7.5	98.2
UNSATISFACTORY	4.	6	0.7	1.8	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	233	25.4	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 233 MISSING CASES 585

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PC7C NOTIFICATION ON LABOR DISPUTES-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	21	2.3	5.5	5.5
NO	2.	358	39.0	94.5	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	3.	187	20.4	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 379 MISSING CASES 539

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS: SATISFACTION SURVEY

PDEA SURVEILLANCE OF ITSM-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	7	0.8	5.0	3.0
SATISFACTORY	2.	132	14.4	56.7	55.7
NEEDS IMPROVEMENT	3.	73	8.0	31.3	51.0
UNSATISFACTORY	4.	21	2.3	5.0	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	333	26.3	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 233 MISSING CASES 685

FILE CASURVY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PD80 SURVEILLANCE OF IISM-PLANT GOG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	11	1.2	5.0	5.0
SATISFACTORY	2.	137	14.9	62.3	67.3
NEEDS IMPROVEMENT	3.	55	6.0	25.0	92.3
UNSATISFACTORY	4.	17	1.9	7.7	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	345	37.7	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 220 MISSING CASES 698

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PCFC SURVEILLANCE OF IISM-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	60	6.5	23.4	23.4
NO	2.	196	21.4	76.6	100.0
NA	0.	353	38.5	MISSING	100.0
NO COMMENT	3.	309	33.7	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 256 MISSING CASES 662

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PCSA MAKE CR ONLY PROGRAM-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	11	1.2	4.0	4.0
SATISFACTORY	2.	172	18.7	62.3	66.3
NEEDS IMPROVEMENT	3.	74	8.1	26.8	93.1
UNSATISFACTORY	4.	19	2.1	6.9	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	290	31.6	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 276 MISSING CASES 642

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PC98 MAKE CR BUY PROGRAM-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	17	1.9	6.4	6.4
SATISFACTORY	2.	173	18.8	65.5	72.0
NEEDS IMPROVEMENT	3.	64	7.0	24.2	96.2
UNSATISFACTORY	4.	10	1.1	3.8	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	302	32.9	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 264 MISSING CASES 654

FILE CASUNVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PCSC MAKE OF BUY PROGRAM-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	64	7.0	20.7	20.7
NO	2.	245	26.7	75.3	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	3.	257	28.0	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 309 MISSING CASES 609

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PCSC MAKE CR BUY PROGRAM-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	64	7.0	20.7	20.7
NO	2.	245	26.7	75.3	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	3.	257	28.0	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALUE CASES 209 MISSING CASES 609

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PD10: PRIORITIES AND ALLOCATION-DCA5

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	28	3.1	8.3	8.3
SATISFACTORY	2.	202	22.0	59.6	67.9
NEEDS IMPROVEMENT	3.	91	9.9	26.8	94.7
UNSATISFACTORY	4.	18	2.0	5.3	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	227	24.7	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 225 MISSING CASES 579

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION DESSO SATISFACTION SURVEY

PCIOE PRIORITIES AND ALLOCATION-PLANT CCO

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	27	2.9	11.0	11.0
SATISFACTORY	2.	164	17.9	66.7	77.6
NEEDS IMPROVEMENT	3.	47	5.1	19.1	96.7
UNSATISFACTORY	4.	8	0.9	3.3	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	320	34.9	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 246 MISSING CASES 672

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION US-25, SATISFACTION SURVEY

PC100 PRIORITIES AND ALLOCATION-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	84	4.2	25.5	25.5
NO	2.	240	26.8	74.5	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	3.	236	25.7	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 330 MISSING CASES 588

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PD114 INDUSTRIAL PREPAREDNESS-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	7	0.8	4.3	4.3
SATISFACTORY	2.	116	12.6	72.0	76.4
NEEDS IMPROVEMENT	3.	25	2.7	15.5	91.9
UNSATISFACTORY	4.	13	1.4	8.1	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	405	44.1	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 161 MISSING CASES 757

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

00118 INDUSTRIAL PREPAREDNESS-PLANT CIG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	11	1.2	7.5	7.5
SATISFACTORY	2.	104	11.8	73.5	81.0
NEEDS IMPROVEMENT	3.	21	2.3	14.3	95.2
UNSATISFACTORY	4.	7	0.8	4.8	100.0
NA	0.	353	38.5	MISSING	100.0
NO COMMENT	5.	418	45.5	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 147 MISSING CASES 771

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

POIIC INDUSTRIAL PREPAREDNESS-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	73	3.0	34.0	34.0
NO	2.	142	15.5	66.0	100.0
NA	0.	252	38.3	MISSING	100.0
NO COMMENT	3.	351	38.2	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 215 MISSING CASES 703

FILE CASPVEV (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PD124 SCRAP AND RENDRM PROGRAM-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	18	2.0	6.9	6.9
SATISFACTORY	2.	162	17.6	62.5	69.5
NEEDS IMPROVEMENT	3.	63	6.9	24.3	93.8
UNSATISFACTORY	4.	16	1.7	6.2	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	307	33.4	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 259 MISSING CASES 659

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 FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PO12R SCRAP AND REWORK PROGRAM-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	18	2.0	7.8	7.8
SATISFACTORY	2.	148	16.1	64.1	71.9
NEEDS IMPROVEMENT	3.	56	6.1	24.2	96.1
UNSATISFACTORY	4.	9	1.0	3.9	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	335	36.5	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 231 MISSING CASES 687

FILE CASURVEY (CREATION DATE = 05704776) CONTRACT ADMINISTRATION USERS: SATISFACTION SURVEY

PD12C SCRAP AND RECHECK PROGRAM--RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	28	3.1	5.7	5.7
NO	2.	262	28.5	50.3	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	3.	276	30.1	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 250 MISSING CASES 628

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PC134 TRAFFIC MANAGEMENT SERVICES-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	21	2.3	8.5	8.5
SATISFACTORY	2.	198	21.6	80.5	89.0
NEEDS IMPROVEMENT	3.	22	2.4	8.5	98.0
UNSATISFACTORY	4.	5	0.5	2.0	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	320	34.9	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 246 MISSING CASES 672

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

FD13F TRAFFIC MANAGEMENT SERVICES-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	24	2.6	11.2	11.2
SATISFACTORY	2.	166	18.1	77.2	88.4
NEEDS IMPROVEMENT	3.	21	2.3	9.8	98.1
UNSATISFACTORY	4.	4	0.4	1.9	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	351	38.2	MISSING	100.0
	TOTAL	518	100.0	100.0	

VALID CASES 215 MISSING CASES 703

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PC13C TRAFFIC MANAGEMENT SERVICES-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	29	3.2	15.9	15.9
NO	2.	236	25.7	84.1	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	3.	301	32.8	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 265 MISSING CASES 653

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PC14A ADVISE TO BUYING OFFICE-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	31	3.4	7.3	7.3
SATISFACTORY	2.	202	22.0	47.4	54.7
NEEDS IMPROVEMENT	3.	169	18.4	39.7	94.4
UNSATISFACTORY	4.	24	2.6	5.6	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	140	15.3	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 426 MISSING CASES 492

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PC148 ADVISE TO BUYING OFFICER-PLANT CGG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	35	3.8	10.0	10.0
SATISFACTORY	2.	187	20.4	52.6	62.6
NEEDS IMPROVEMENT	3.	109	11.9	31.2	94.8
UNSATISFACTORY	4.	18	2.0	5.2	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	217	23.6	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 349 MISSING CASES 569

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PO154 RESPONSIVENESS-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	52	5.7	12.0	12.0
SATISFACTORY	2.	239	26.0	55.3	67.4
NEEDS IMPROVEMENT	3.	124	13.5	28.7	86.1
UNSATISFACTORY	4.	17	1.9	3.9	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	134	14.6	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 422 MISSING CASES 486

FILE C:\SURVEY\INTERVIEW\DATE = (5/04/76) COMPANY ADMINISTRATION USERS' SATISFACTION SURVEY

PC150 RESPONSIVENESS-PLANT CCG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	45	4.9	12.8	12.8
SATISFACTORY	2.	214	23.3	61.0	73.8
NEEDS IMPROVEMENT	3.	79	8.6	22.5	96.3
UNSATISFACTORY	4.	13	1.4	3.7	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	215	23.4	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 351 MISSING CASES 567

FILE CASURVEY (CREATION DATE : 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PD16A WORKING RELATIONSHIPS-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	30	3.3	7.5	7.5
SATISFACTORY	2.	281	30.6	70.2	77.7
NEEDS IMPROVEMENT	3.	81	8.8	20.2	98.
UNSATISFACTORY	4.	8	0.9	2.0	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	166	18.1	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 400 MISSING CASES 518

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PD16F WORKING RELATIONSHIPS-PLANT CUG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	29	3.2	5.3	5.3
SATISFACTORY	2.	236	25.7	75.4	84.7
NEEDS IMPROVEMENT	3.	45	4.9	14.4	99.0
UNSATISFACTORY	4.	3	0.3	1.0	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	253	27.6	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 313 MISSING CASES 605

FILE CASURVEY (COPYRATON DATE = 05/04/76) CONTRACT ADMINISTRATION USFOS • SATISFACTION SURVEY

PD174 MANNING-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	7	0.8	2.5	2.5
SATISFACTORY	2.	157	17.1	55.7	58.2
NEEDS IMPROVEMENT	3.	90	9.8	31.5	90.1
UNSATISFACTORY	4.	28	3.1	9.9	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	284	30.9	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 282 MISSING CASES 636

FILE CASUEVEY TCREATION DATE = 05/04/76) CENTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PC178 PLANNING-PLANT (CC

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	7	0.8	2.9	2.9
SATISFACTORY	2.	143	16.1	61.2	64.0
NEEDS IMPROVEMENT	3.	68	7.4	28.1	92.1
UNSATISFACTORY	4.	19	2.1	7.9	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	324	35.3	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 242 MISSING CASES 676

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PD187 TECHNICAL EXPERTISE-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	15	1.6	3.7	3.7
SATISFACTORY	2.	258	28.1	63.7	67.4
NEEDS IMPROVEMENT	3.	100	10.9	24.7	92.1
UNSATISFACTORY	4.	32	3.5	7.9	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	161	17.5	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 405 MISSING CASES 513

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

FD18E TECHNICAL EXPERTISE-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	20	2.2	6.3	6.3
SATISFACTORY	2.	211	23.0	65.9	72.2
NEEDS IMPROVEMENT	3.	73	8.0	22.8	95.0
UNSATISFACTORY	4.	16	1.7	5.0	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	246	26.8	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 320 MISSING CASES 598

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PC19A OVERALL RATING-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	20	2.2	4.4	4.4
SATISFACTORY	2.	286	31.2	63.1	67.5
NEEDS IMPROVEMENT	3.	131	14.3	28.9	96.5
UNSATISFACTORY	4.	16	1.7	3.5	100.0
NA	0.	352	38.3	MISSING	100.0
NO COMMENT	5.	113	12.3	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 453 MISSING CASES 465

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

PC19B OVERALL RATING-PLANT CCG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	25	2.7	6.8	6.8
SATISFACTORY	2.	240	26.1	65.8	72.6
NEEDS IMPROVEMENT	3.	92	10.0	25.2	97.8
UNSATISFACTORY	4.	3	0.9	2.2	100.0
NA	0.	353	38.5	MISSING	100.0
NO COMMENT	5.	200	21.8	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 365 MISSING CASES 553

FILE CASURVEY (ORIENTATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CARDNO4 CARDCCCC

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
	4.	918	100.0	100.0	100.0
TOTAL		918	100.0	100.0	

VALID CASES 518 MISSING CASES 0

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USFAS, SATISFACTION SURVEY

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CAL INSUFFICIENT EXPERIENCE TO EVALUATE

CATEGORY LABEL	CASE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EVALUATED	0.	530	57.7	57.7	57.7
DID NOT EVALUATE	1.	388	42.3	42.3	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTACT ADMINISTRATION USERS' SATISFACTION SURVEY

C42A INSPECTION AND TESTING-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	48	5.2	10.5	10.5
SATISFACTORY	2.	243	26.5	53.3	63.8
NEEDS IMPROVEMENT	3.	139	15.1	30.5	94.3
UNSATISFACTORY	4.	26	2.8	5.7	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	74	8.1	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 456 MISSING CASES 462

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA28 INSPECTION AND TESTING-PLANT CIG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	44	4.0	14.3	14.3
SATISFACTORY	2.	175	19.1	56.8	71.1
NEEDS IMPROVEMENT	3.	73	8.5	25.3	96.4
UNSATISFACTORY	4.	11	1.2	3.6	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	222	24.2	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 308 MISSING CASES 610

STATISTICAL PACKAGE FOR THE SOCIAL SCIENCES SPSS - VERSION 6.01
 FILE CASURVEY (CREATION DATE = 05/04/76) CONTACT ADMINISTRATION US88, SATISFACTION LOWEY

CASEC INSPECTION AND TESTING-RETAINED

CATEGORY LABEL	CASE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	66	7.2	16.8	16.8
NO	2.	327	35.6	83.2	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	3.	137	14.9	MISSING	100.0
	TOTAL	518	100.0	100.0	

VALID CASES 393 MISSING CASES 525

FILE CASURVEY CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CASE QUALITY SYSTEM-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	42	4.6	9.4	9.4
SATISFACTORY	2.	253	27.6	56.3	65.7
NEEDS IMPROVEMENT	3.	129	14.1	28.7	94.4
UNSATISFACTORY	4.	25	2.7	5.6	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	81	8.8	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 449 MISSING CASES 469

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS. SATISFACTION SURVEY

CASE QUALITY SYSTEM-FLANT CCG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	35	3.8	11.7	11.7
SATISFACTORY	2.	184	20.0	61.5	73.2
NEEDS IMPROVEMENT	3.	71	7.7	23.7	97.0
UNSATISFACTORY	4.	9	1.0	3.0	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	231	25.2	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 259 MISSING CASES 619

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA2C QUALITY SYSTEM--RETAINED

CATEGORY LABEL	CURR	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	62	7.1	16.6	16.6
NO	2.	327	35.6	83.4	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	3.	138	15.0	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 342 MISSING CASES 526

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

C44A SYSTEM PLANNING AND PROCEDURE-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	33	3.6	8.3	8.3
SATISFACTORY	2.	250	27.2	62.7	70.9
NEEDS IMPROVEMENT	3.	97	10.6	24.3	95.2
UNSATISFACTORY	4.	19	2.1	4.8	100.0
NA	0.	368	42.3	MISSING	100.0
NO COMMENT	5.	131	14.3	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 299 MISSING CASES 519

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA4R SYSTEM PLANNING AND PROCEDURE-PLANT CCG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	30	3.3	10.5	10.5
SATISFACTORY	2.	182	15.8	66.4	77.4
NEEDS IMPROVEMENT	3.	53	5.8	19.3	96.7
UNSATISFACTORY	4.	9	1.0	3.3	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	256	27.9	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 274 MISSING CASES 644

FILE CASURVEY CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USER'S SATISFACTION SURVEY

C440 SYSTEM PLANNING AND PROCEDURE-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	76	8.3	21.2	21.2
NO	2.	283	30.9	78.8	100.0
NA	0.	389	42.3	MISSING	100.0
NO COMMENT	3.	171	18.6	MISSING	100.0
	TOTAL	919	100.0	100.0	

VALID CASES 359 MISSING CASES 559

FILE CASURVEY (CREATION DATE = 05/04/76) CONTACT ADMINISTRATION US-PS. SATISFAC FOR SURV-Y

CASA NONCONFORMING SUPPLIES-ECAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	27	2.9	6.6	6.6
SATISFACTORY	2.	248	27.0	60.3	66.9
NEEDS IMPROVEMENT	3.	107	11.7	26.0	92.9
UNSATISFACTORY	4.	29	3.2	7.1	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	119	13.0	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 411 MISSING CASES 507

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION US88. SATISFACTION SURVEY

CASEB NONCONFORMING SUPPLIES-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	27	2.9	9.7	9.7
SATISFACTORY	2.	185	20.2	66.8	76.5
NEEDS IMPROVEMENT	3.	56	6.1	20.2	96.8
UNSATISFACTORY	4.	9	1.0	3.2	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	255	27.6	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 277 MISSING CASES 641

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CASC NONCONFORMING SUPPLIES--RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	72	7.8	19.6	19.6
NO	2.	296	32.2	80.4	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	3.	162	17.6	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 368 MISSING CASES 550

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CACA MATERIALS, PROCESSES, ETC - CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	22	2.4	5.9	5.9
SATISFACTORY	2.	242	26.4	65.2	71.2
NEEDS IMPROVEMENT	3.	90	9.8	24.3	95.4
UNSATISFACTORY	4.	17	1.9	4.6	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	159	17.3	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 371 MISSING CASES 547

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

NAME MATERIALS, PROCESSES, ETC-PLANT CDG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	27	2.9	10.8	10.8
SATISFACTORY	2.	160	17.4	63.7	74.5
NEEDS IMPROVEMENT	3.	57	6.2	22.7	97.2
UNSATISFACTORY	4.	7	0.8	2.8	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	279	30.4	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 251 MISSING CASES 667

STATISTICAL PACKAGE FOR THE SOCIAL SCIENCES SPSSM - VERSION 6.01

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USER'S SATISFACTION SURVEY

CASE MATERIALS, PROCESSES, ETC-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	52	5.7	15.2	15.2
NO	2.	289	31.5	84.8	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	3.	189	20.6	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 341 MISSING CASES 577

FILE CASURVEY (CREATION DATE = 05/04/76) CONTACT ADMINISTRATION USERS, SATISFACTION SURVEY

CAT6 PREPARARE SURVEYS-ECAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	36	3.9	6.8	8.6
SATISFACTORY	2.	268	29.0	64.7	73.5
NEEDS IMPROVEMENT	3.	85	9.3	20.7	94.2
UNSATISFACTORY	4.	24	2.6	5.8	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	119	13.0	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 411 MISSING CASES 507

STATISTICAL PACKAGE FOR THE SOCIAL SCIENCES SPSS - VERSION 6.01

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USER'S SATISFACTION SURVEY

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CASE FREQUENCIES-PLANT CCC

CATEGORY LABEL	CASE	ABS. FREQ.	RELATIVE FREQ. (PCT)	ADJUSTED FREQ. (PCT)	CUM. FREQ. (PCT)
EXCELLENT	1.	30	3.3	12.4	12.0
SATISFACTORY	2.	172	18.7	68.5	80.5
NEEDS IMPROVEMENT	3.	44	4.8	17.5	98.0
UNSATISFACTORY	4.	5	0.5	2.0	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	279	30.4	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 251 MISSING CASES 667

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

C470 PREPARED SURVEYS-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	102	11.1	28.9	28.9
NO	2.	251	27.3	71.1	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	3.	177	19.3	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 293 MISSING CASES 565

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CAEA NON-CONFIRMING MATERIAL-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	16	1.7	5.3	5.3
SATISFACTORY	2.	183	19.9	61.0	66.3
NEEDS IMPROVEMENT	3.	70	7.6	23.3	89.7
UNSATISFACTORY	4.	31	3.4	10.3	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	230	25.1	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 300 MISSING CASES 618

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION US 66, SATISFACTION SURVEY

CASE NON-CONFORMING MATERIAL-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	18	2.0	8.5	8.5
SATISFACTORY	2.	142	15.5	67.0	75.5
NEEDS IMPROVEMENT	3.	49	5.2	22.6	98.1
UNSATISFACTORY	4.	4	0.4	1.9	100.0
NA	0.	389	42.4	MISSING	100.0
NO COMMENT	5.	317	34.5	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 212 MISSING CASES 706

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION US-RO SATISFACTION SURVEY

CARC NON-CONFORMING MATERIAL-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	83	9.0	26.7	26.7
NO	2.	228	24.8	73.3	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	3.	219	23.9	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 311 MISSING CASES 607

FILE CASURVEY (QUESTION DATE = 05/04/76) CONTRACT ADMINISTRATION US-73. SATISFACTION SURVEY

CASE REQUESTS FOR PAIERS, ETC-CCAS

CATEGORY LABEL	C-DE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	25	2.7	6.4	6.4
SATISFACTORY	2.	158	17.2	40.7	47.2
NEEDS IMPROVEMENT	3.	147	16.0	37.9	85.1
UNSATISFACTORY	4.	58	6.3	14.9	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	142	15.5	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 388 MISSING CASES 530

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FILE CASURVEY (CREDIT DATE = 05/04/76) CONTRACT ADMINISTRATION USERS. SATISFACTION UP-V-Y

CASE REQUESTS FOR WAIVERS, ETC-PLANT CCG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	32	3.5	11.9	11.9
SATISFACTORY	2.	138	15.0	51.5	63.4
NEEDS IMPROVEMENT	3.	81	8.8	30.2	93.7
UNSATISFACTORY	4.	17	1.9	6.3	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	262	28.5	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 268 MISSING CASES 650

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FILE CASEVEY (CREATION DATE = 05/04/76) CONTACT ADMINISTRATION USERS, SATISFACTION SURVEY

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CASE REQUESTS FOR WAIVERS, ETC-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	219	23.9	56.7	56.7
NO	2.	167	18.2	43.3	100.0
NA	0.	383	42.3	MISSING	100.0
NO COMMENT	3.	144	15.7	MISSING	100.0
	TOTAL	913	100.0	100.0	

VALID CASES 366 MISSING CASES 532

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACTY ADMINISTRATION CUS200 SATISFACTION SURVEY

CA10A ANALYSIS OF COST PROPOSALS-UCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	16	1.7	5.1	5.1
SATISFACTORY	2.	147	16.0	46.7	51.7
NEEDS IMPROVEMENT	3.	119	13.0	37.8	89.5
UNSATISFACTORY	4.	33	3.6	10.5	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	215	23.4	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 315 MISSING CASES 603

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CASE ANALYSIS OF COST PROPOSALS-PLANT CCG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	13	1.4	5.6	5.6
SATISFACTORY	2.	130	14.2	55.8	61.4
NEEDS IMPROVEMENT	3.	74	8.1	31.8	93.1
UNSATISFACTORY	4.	16	1.7	6.5	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	297	32.4	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 233 MISSING CASES 685

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CALOC ANALYSIS OF COST PROPOSALS--RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	145	15.8	42.3	42.3
NO	2.	193	21.6	57.7	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	3.	187	20.4	MISSING	100.0
	TOTAL	913	100.0	100.0	

VALID CASES 343 MISSING CASES 575

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USFAS, SA PREPARATION SURVEY

G411A DIRECTED INSPECTIONS-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	46	5.0	11.2	11.2
SATISFACTORY	2.	272	29.6	66.2	77.4
NEEDS IMPROVEMENT	3.	78	8.5	19.0	96.4
UNSATISFACTORY	4.	15	1.6	3.6	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	119	13.0	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 411 MISSING CASES 507

FILE CATURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CALL# DIRECTED INSPECTIONS-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	35	3.8	12.6	12.6
SATISFACTORY	2.	197	21.5	71.1	83.8
NEEDS IMPROVEMENT	3.	40	4.4	14.4	98.2
UNSATISFACTORY	4.	5	0.5	1.8	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	253	27.6	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 277 MISSING CASES 641

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION US-ARS SATELITE FACILITY SURVEY

GALLC DIRECTED INSPECTIONS-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQUENCY	RELATIVE FREQUENCY (PCT)	ADJUSTED FREQUENCY (PCT)	CUMULATIVE FREQUENCY (PCT)
YES	1.	69	7.5	19.5	19.5
NO	2.	285	31.0	80.5	100.0
NA	0.	385	42.3	MISSING	100.0
NO COMMENT	3.	176	19.2	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALUE CASES 354 MISSING CASES 564

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION L3350 SURVECTION SURVEY

CA12A CUSTOMER COMPLAINTS-CCAS

CATEGORY LABEL	COUNT	ABSOLUTE FREQ	RELATIVE FREQ (PCF)	ADJUSTED FREQ (PCF)	CUM FREQ (PCF)
EXCELLENT	1.	29	3.2	6.1	6.1
SATISFACTORY	2.	192	20.9	53.3	61.4
NEEDS IMPROVEMENT	3.	102	11.1	28.3	89.7
UNSATISFACTORY	4.	37	4.0	10.3	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	170	18.5	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 840 MISSING CASES 558

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CAUSE CUSTOMER COMPLAINTS-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	28	3.1	10.8	10.8
SATISFACTORY	2.	160	17.4	61.5	72.3
NEEDS IMPROVEMENT	3.	60	6.5	23.1	95.4
UNSATISFACTORY	4.	12	1.3	4.6	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	270	29.4	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 260 MISSING CASES 658

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA120 CUSTOMER COMPLAINTS-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	125	13.4	35.0	35.0
NO	2.	223	24.8	65.0	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	3.	179	19.5	MISSING	100.0
	TOTAL	915	100.0	100.0	

VALID CASES 351 MISSING CASES 567

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA134 ADVISE TO BUYING OFFICE-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	19	2.1	4.6	4.6
SATISFACTORY	2.	226	24.6	54.2	58.8
NEEDS IMPROVEMENT	3.	145	15.8	34.8	93.5
UNSATISFACTORY	4.	27	2.9	6.5	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	113	12.3	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 417 MISSING CASES 501

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA135 ADVISE TO BUYING OFFICE-PLANT CJC

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	21	2.3	7.4	7.4
SATISFACTORY	2.	160	17.4	56.3	63.7
NEEDS IMPROVEMENT	3.	94	10.2	23.1	96.8
UNSATISFACTORY	4.	9	1.0	2.2	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	246	26.8	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 264 MISSING CASES 634

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA144 RESPONSIVENESS-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	42	4.0	5.7	5.7
SATISFACTORY	2.	262	28.5	60.8	70.5
NEEDS IMPROVEMENT	3.	112	12.2	26.0	96.5
UNSATISFACTORY	4.	15	1.6	3.5	100.0
NA	0.	383	42.3	MISSING	100.0
NO COMMENT	5.	99	10.8	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 431 MISSING CASES 487

FILE CASURVEY CREATION (DATE = 05/04/76) CONTACT ADMINISTRATION USERS: SATISFACTION SURVEY

CA146 RESPONSIVENESS-PLAN7 CCG

CATEGORY LABEL	C. DE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	36	3.9	12.3	12.3
SATISFACTORY	2.	189	20.6	64.5	76.8
NEEDS IMPROVEMENT	3.	60	6.5	20.5	97.3
UNSATISFACTORY	4.	3	0.9	2.7	100.0
NA	0.	389	42.4	MISSING	100.0
NO COMMENT	5.	236	25.7	MISSING	100.0
TOTAL		518	100.0	100.0	

VALID CASES 292 MISSING CASES 625

FILE CASURVY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA15A WORKING RELATIONSHIPS-ECAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	26	2.8	6.7	6.7
SATISFACTORY	2.	262	28.5	67.7	74.4
NEEDS IMPROVEMENT	3.	87	9.5	22.5	96.9
UNSATISFACTORY	4.	12	1.3	3.1	100.0
NA	0.	390	42.5	MISSING	100.0
NO COMMENT	5.	141	15.4	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 387 MISSING CASES 531

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CASE WORKING RELATIONSHIPS-PLANT CDC

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	33	3.6	12.1	12.1
SATISFACTORY	2.	187	20.4	68.5	80.6
NEEDS IMPROVEMENT	3.	48	5.2	17.6	88.2
INSATISFACTORY	4.	5	0.5	1.8	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	257	28.0	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 273 MISSING CASES 645

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA164 MANNING-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	5	0.5	1.8	1.8
SATISFACTORY	2.	155	16.9	54.8	56.5
NEEDS IMPROVEMENT	3.	88	9.6	31.1	87.6
UNSATISFACTORY	4.	35	3.8	12.4	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	247	26.9	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 283 MISSING CASES 635

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA168 PANNING-PLANT CCC

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	3	0.9	4.0	4.0
SATISFACTORY	2.	118	12.9	59.0	63.0
NEEDS IMPROVEMENT	3.	54	5.9	27.0	90.0
UNSATISFACTORY	4.	20	2.2	10.0	100.0
NA	0.	368	42.3	MISSING	100.0
NO COMMENT	5.	330	35.9	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 200 MISSING CASES 718

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FILE CASUEVFY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CAS174 TECHNICAL EXPERTISE-ECAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	19	2.1	4.7	4.7
SATISFACTORY	2.	242	26.4	60.5	65.2
NEEDS IMPROVEMENT	3.	111	12.1	27.7	93.0
UNSATISFACTORY	4.	23	3.1	7.0	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	130	14.2	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 400 MISSING CASES 518

FILE CASUEVY (CRESTION TYPE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CA17E TECHNICAL EXPERTISE-PLANT OOG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	25	2.7	5.2	5.2
SATISFACTORY	2.	175	19.1	64.6	73.8
NEEDS IMPROVEMENT	3.	66	7.2	24.4	98.2
UNSATISFACTORY	4.	5	0.5	1.8	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	259	28.2	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 271 MISSING CASES 647

FILE CASUEVEY (CREST) IN DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CAB2A OVERALL RATING-ECAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	19	2.1	4.3	.3
SATISFACTORY	2.	266	29.0	55.8	64.0
NEEDS IMPROVEMENT	3.	139	15.1	31.2	95.3
UNSATISFACTORY	4.	21	2.3	4.7	100.0
NA	0.	389	42.4	MISSING	100.0
NO COMMENT	5.	84	9.2	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 445 MISSING CASES 473

FILE CASESURY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

GA18E OVERALL RATING-PLANT CGG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	25	2.7	8.5	8.5
SATISFACTORY	2.	183	19.9	62.0	70.5
NEEDS IMPROVEMENT	3.	80	8.7	27.1	97.6
UNSATISFACTORY	4.	7	0.8	2.4	100.0
NA	0.	388	42.3	MISSING	100.0
NO COMMENT	5.	235	25.6	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 295 MISSING CASES 623

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FILE CASURVY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

CARDONS CARCODE

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
	5.	918	100.0	100.0	100.0
TOTAL		918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

FILE CASURVEY (CREATION DATE = 05/04/76) CONTACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN1 INSUFFICIENT EXPERIENCE TO EVALUATE

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EVALUATED	0.	437	47.6	47.6	47.6
CIC NOT EVALUATE	1.	481	52.4	52.4	100.0
TOTAL		918	100.0	100.0	

VALID CASES 918 MISSING CASES 0

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN2A STUDIES,DESIGNS AND PROPOSALS-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	8	0.9	2.8	2.8
SATISFACTORY	2.	119	13.0	41.3	44.1
NEEDS IMPROVEMENT	3.	115	12.5	39.9	84.0
UNSATISFACTORY	4.	46	5.0	16.0	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	151	16.4	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 268 MISSING CASES 630

FILE CBSURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN28 STUDIES, DESIGN AND PROPOSALS-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	16	1.7	6.4	6.4
SATISFACTORY	2.	121	13.2	48.4	54.8
NEEDS IMPROVEMENT	3.	94	10.2	37.6	92.4
UNSATISFACTORY	4.	19	2.1	7.6	100.0
NA	0.	473	52.2	MISSING	100.0
NO COMMENT	5.	189	20.6	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 250 MISSING CASES 668

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN2C STUDIES, DESIGNS AND PROPOSALS-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	216	23.5	65.1	65.1
NO	2.	110	12.6	34.9	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	3.	107	11.7	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 332 MISSING CASES 586

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN3A EFFORTS TO EXPENDITURES-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PER)	ADJUSTED FREQ (PER)	CUM FREQ (PER)
EXCELLENT	1.	6	0.7	2.3	2.3
SATISFACTORY	2.	108	11.8	41.2	43.5
NEEDS IMPROVEMENT	3.	113	12.3	43.1	86.6
UNSATISFACTORY	4.	35	3.8	13.4	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	177	19.3	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 262 MISSING CASES 656

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRANT ADMINISTRATION USERS' SATISFACTION SURVEY

EN3R EFFORTS TO EXPENDITURES-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	10	1.1	4.3	4.3
SATISFACTORY	2.	114	12.4	48.9	53.2
NEEDS IMPROVEMENT	3.	93	10.1	39.9	93.1
UNSATISFACTORY	4.	16	1.7	6.9	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	206	22.4	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 233 MISSING CASES 685

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACTY ADMINISTRATION USERS' SATISFACTION SURVEY

ENEC EFFORTS TO EXPENDITURES-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	117	12.7	40.5	40.5
NO	2.	172	18.7	59.5	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	3.	150	16.3	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 289 MISSING CASES 629

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN4A PRACTICES WITH SUBCONTRACTORS-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	8	0.9	3.1	3.1
SATISFACTORY	2.	125	13.6	48.6	51.8
NEEDS IMPROVEMENT	3.	89	9.7	34.6	86.4
UNSATISFACTORY	4.	35	3.8	13.6	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	182	19.8	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 257 MISSING CASES 661

FILE CASURVEY TREATMENT (DATE = 05/04/76) CONTRACT ADMINISTRATION UNEDS, SATISFACTION SURVEY

EN48 PRACTICES WITH SUBCON FACTORS-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	11	1.2	5.0	5.0
SATISFACTORY	2.	113	12.3	50.9	55.9
NEEDS IMPROVEMENT	3.	77	8.4	34.7	90.5
UNSATISFACTORY	4.	21	2.3	9.5	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	217	23.6	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 222 MISSING CASES 696

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS: SATISFACTION SURVEY

EN40 PRACTICES WITH SUBCONTRACTORS-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	58	6.3	21.6	21.6
NO	2.	211	23.0	78.4	100.0
NA	0.	679	52.2	MISSING	100.0
NO COMMENT	3.	170	18.5	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 269 MISSING CASES 649

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

ENSA TEST PLANS AND DIRECTIVES-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	6	6.7	2.2	2.2
SATISFACTORY	2.	139	15.1	51.3	53.5
NEEDS IMPROVEMENT	3.	95	10.3	25.1	88.6
UNSATISFACTORY	4.	31	3.4	11.4	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	168	18.3	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 271 MISSING CASES 647

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

ENSR TEST PLANS AND DIRECTIVES-PLANT CNG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUR FREQ (PCT)
EXCELLENT	1.	10	1.1	4.4	4.4
SATISFACTORY	2.	127	13.8	56.2	60.6
NEEDS IMPROVEMENT	3.	68	7.4	30.1	50.7
UNSATISFACTORY	4.	21	2.3	9.3	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	213	23.2	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 226 MISSING CASES 692

FILE CASURVY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USER'S SATISFACTION SURVEY

ENSC TEST PLANS AND DIRECTIVES-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	177	19.3	58.6	58.6
NO	2.	125	13.6	41.4	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	3.	137	14.9	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 302 MISSING CASES 616

FILE CASUEVY CREATION TYPE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

ENGA REQUESTS FOR MATTERS, ETC--DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	14	1.5	4.4	4.4
SATISFACTORY	2.	136	14.8	42.8	47.2
NEEDS IMPROVEMENT	3.	128	13.9	40.3	87.4
UNSATISFACTORY	4.	40	4.4	12.6	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	121	13.2	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 318 MISSING CASES 600

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

ENGR RECLESIS FOR WAIVERS,ETC-PLANT CCG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	20	2.2	7.5	7.5
SATISFACTORY	2.	136	14.8	54.0	61.5
NEEDS IMPROVEMENT	3.	82	8.9	32.5	94.4
UNSATISFACTORY	4.	14	1.5	5.6	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	187	20.4	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 252 MISSING CASES 666

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN6C REQUESTS FOR WAIVERS, ETC-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	209	22.8	60.6	60.6
NO	2.	136	14.8	39.4	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	3.	94	10.2	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 345 MISSING CASES 573

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN7A DATA CONTROL SYSTEMS-DCAS

CATEGORY LABEL	CASE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	7	0.8	3.2	3.2
SATISFACTORY	2.	132	14.4	60.3	63.5
NEEDS IMPROVEMENT	3.	61	6.6	27.9	91.5
UNSATISFACTORY	4.	19	2.1	8.7	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	220	24.0	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 215 MISSING CASES 695

FILE CASURVEY (CREATION DATE = 05/04/76) COUNTY ADMINISTRATION DEPT'S. SATISFACTION SURVEY

EN7B DATA CONTROL SYSTEMS-PLANT COB

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	9	1.0	4.5	4.5
SATISFACTORY	2.	113	12.3	61.4	66.3
NEEDS IMPROVEMENT	3.	51	5.6	27.7	94.0
UNSATISFACTORY	4.	11	1.2	6.0	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	255	27.8	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 184 MISSING CASES 734

FILE CASQWVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN7C DATA CONTROL SYSTEMS--RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	64	7.0	27.2	27.2
NO	2.	171	19.6	72.8	100.0
NA	0.	480	52.3	MISSING	100.0
NO COMMENT	3.	203	22.1	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 235 MISSING CASES 683

FILE CASURVEY (CREATION DATE = 05/04/76) CONTACT ADMINISTRATION USERS' SATISFACTION SURVEY

ENBA DESIGN CHANGES-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	5	0.5	1.7	1.7
SATISFACTORY	2.	115	12.5	35.7	41.4
NEEDS IMPROVEMENT	3.	119	13.0	41.0	82.4
UNSATISFACTORY	4.	51	5.6	17.6	100.0
NA	0.	480	52.3	MISSING	100.0
NO COMMENT	5.	148	16.1	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 250 MISSING CASES 628

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

ENEB DESIGN CHANGES-PLANT CCG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	15	1.6	6.1	6.1
SATISFACTORY	2.	106	11.5	42.5	48.6
NEEDS IMPROVEMENT	3.	100	10.9	40.5	89.1
UNSATISFACTORY	4.	26	2.8	10.5	99.6
NA	0.	479	52.2	MISSING	10.0
NO COMMENT	5.	192	20.9	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 247 MISSING CASES 671

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

ENEC CRSTCN CHANGES-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	235	25.6	65.9	65.9
NO	2.	101	11.0	30.1	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	3.	103	11.2	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 336 MISSING CASES 582

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION CRV Y

ENSA CONFIGURATION MGT SYSTEM-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	11	1.2	4.3	4.3
SATISFACTORY	2.	146	15.9	56.8	61.1
NEEDS IMPROVEMENT	3.	72	7.8	28.0	89.1
UNSATISFACTORY	4.	28	3.1	10.9	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	182	19.8	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 257 MISSING CASES 661

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

ENSE CONFIGURATION MGT SYSTEM-PLANT CCG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	10	1.1	4.3	4.3
SATISFACTORY	2.	146	15.9	62.7	67.0
NEEDS IMPROVEMENT	3.	60	6.5	25.8	92.7
UNSATISFACTORY	4.	17	1.9	7.3	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	206	22.4	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 233 MISSING CASES 685

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATIVE USERS' SATISFACTION SURVEY

ENSC CONFIGURATION NOT SYSTEM-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	93	10.1	33.9	23.9
NO	2.	181	19.7	66.1	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	3.	165	18.0	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 274 MISSING CASES 644

FILE CASURVY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN104 MGT OF ENG RESOURCES-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	11	1.2	5.0	5.0
SATISFACTORY	2.	110	12.0	50.5	55.5
NEEDS IMPROVEMENT	3.	76	8.3	34.5	90.4
UNSATISFACTORY	4.	21	2.3	5.6	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	221	24.1	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 218 MISSING CASES 700

FILE C:\SURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN108 PGT OF ENG RESOURCES-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	11	1.2	5.5	5.5
SATISFACTORY	2.	111	12.1	55.8	61.3
NEEDS IMPROVEMENT	3.	60	6.5	30.2	91.5
UNSATISFACTORY	4.	17	1.9	8.5	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	240	26.1	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 155 MISSING CASES 719

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN10C AGT OF ENG RESOURCES-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	68	7.4	27.2	27.2
NO	2.	182	19.8	72.8	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	3.	189	20.6	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 250 MISSING CASES 668

FILE CASURVEY CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN11A RELIABILITY, MAINTAINABILITY-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	8	0.9	3.0	3.0
SATISFACTORY	2.	134	14.6	50.6	53.6
NEEDS IMPROVEMENT	3.	89	9.7	33.6	87.2
UNSATISFACTORY	4.	34	3.7	12.8	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	174	19.0	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 265 MISSING CASES 653

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN118 RELIABILITY, MAINTAINABILITY-PLANT CCG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	12	1.3	5.2	5.2
SATISFACTORY	2.	115	12.5	50.0	55.2
NEEDS IMPROVEMENT	3.	80	8.7	34.8	90.0
UNSATISFACTORY	4.	23	2.5	10.0	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	209	22.8	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 230 MISSING CASES 688

FILE CASUEVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USER'S SATISFACTION SURVEY

EN11C RELIABILITY, MAINTAINABILITY-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	134	14.6	47.7	47.7
NO	2.	147	16.0	52.3	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	3.	158	17.2	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 201 MISSING CASES 637

FILE CSURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN124 SUPPORT.MAINTENANCE.MOL PRCG-OCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	5	0.5	2.3	2.3
SATISFACTORY	2.	106	11.5	49.3	51.6
NEEDS IMPROVEMENT	3.	82	8.9	38.1	89.8
UNSATISFACTORY	4.	22	2.4	10.2	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	224	24.4	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 215 MISSING CASES 703

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN128 SUPPORT, MAINTENANCE, MOD PROG-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	10	1.1	4.7	4.7
SATISFACTORY	2.	106	11.5	50.2	55.0
NEEDS IMPROVEMENT	3.	74	8.1	35.1	90.0
UNSATISFACTORY	4.	21	2.3	10.0	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	228	24.8	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 211 MISSING CASES 707

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FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN12C SUPPORT, MAINTENANCE, MOD PROG-RETAINED

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
YES	1.	107	11.7	43.3	43.3
NO	2.	140	15.3	56.7	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	3.	192	20.9	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 247 MISSING CASES 671

FILE CASUEVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN13A ADVISE TO BUYING OFFICE-DCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	8	0.9	2.6	2.6
SATISFACTORY	2.	128	13.9	42.2	44.8
NEEDS IMPROVEMENT	3.	129	14.1	42.6	87.5
UNSATISFACTORY	4.	38	4.1	12.5	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	136	14.8	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 303 MISSING CASES 615

FILE CASURVY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN138 ADVISE TO BUYING OFFICE-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	11	1.2	4.4	4.4
SATISFACTORY	2.	134	14.6	53.2	57.5
NEEDS IMPROVEMENT	3.	89	9.7	35.3	92.9
UNSATISFACTORY	4.	13	2.0	7.1	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	187	20.4	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 252 MISSING CASES 666

FILE CAPTUREY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN14A RESPONSIVENESS-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	21	2.3	6.7	6.7
SATISFACTORY	2.	169	19.4	54.2	60.9
NEEDS IMPROVEMENT	3.	103	11.2	33.0	93.9
UNSATISFACTORY	4.	19	2.1	6.1	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	127	13.8	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 312 MISSING CASES 606

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN148 RESPONSIVENESS-PLANT CCG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	26	2.8	5.9	5.9
SATISFACTORY	2.	161	17.5	61.5	71.4
NEEDS IMPROVEMENT	3.	65	7.1	24.8	96.2
UNSATISFACTORY	4.	10	1.1	3.8	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	177	19.3	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 262 MISSING CASES 656

FILE CASCHAVEY (CREATION DATE = 05/04/76) COMPANY ADMINISTRATION USERS' SATISFACTION SURVEY

EN15A WORKING RELATIONSHIPS-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	16	1.7	5.7	5.7
SATISFACTORY	2.	178	19.4	63.6	69.3
NEEDS IMPROVEMENT	3.	74	8.1	26.4	95.7
UNSATISFACTORY	4.	12	1.3	4.3	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	159	17.3	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 280 MISSING CASES 638

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

ENISR WORKING RELATIONSHIPS-PLANT COG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	23	2.5	9.7	9.7
SATISFACTORY	2.	149	16.2	62.6	72.3
NEEDS IMPROVEMENT	3.	59	6.4	24.8	97.1
INSATISFACTORY	4.	7	0.8	2.9	100.0
NA	0.	480	52.3	MISSING	100.0
NO COMMENT	5.	200	21.8	MISSING	100.0
	TOTAL	918	100.0	100.0	

VALID CASES 228 MISSING CASES 680

FILE CASUEVY (CREATION DATE = 05/04/76) CONTRACTY ADMINISTRATION USERS' SATISFACTION SURVEY

EN164 MANNINC-ICAS

CATEGORY LABEL	CODE	ABS. FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	8	0.5	2.3	7.1
SATISFACTORY	2.	104	11.3	47.7	50.
NEEDS IMPROVEMENT	3.	79	8.6	36.2	86.2
UNSATISFACTORY	4.	30	3.3	13.6	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	221	24.1	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 212 MISSING CASES 700

FILE CASURVEY (CREATION DATE = 05/04/76) CONTACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN168 PANNING-PLANT CCC

CATEGORY LABEL	C10C	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	6	0.7	3.1	3.1
SATISFACTORY	2.	98	10.7	50.8	53.9
NEEDS IMPROVEMENT	3.	67	7.3	34.7	88.6
UNSATISFACTORY	4.	22	2.4	11.4	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	246	26.8	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 193 MISSING CASES 725

EN17A TECHNICAL EXPERTISE-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	13	1.4	4.5	4.5
SATISFACTORY	2.	135	14.7	46.7	51.2
NEEDS IMPROVEMENT	3.	109	11.9	37.7	88.9
UNSATISFACTORY	4.	52	5.5	11.1	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	150	16.3	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 285 MISSING CASES 629

EN17B TECHNICAL EXPERTISE-PLANT CGG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	14	1.5	5.8	5.8
SATISFACTORY	2.	129	14.1	53.7	59.6
NEEDS IMPROVEMENT	3.	86	9.4	35.8	95.4
UNSATISFACTORY	4.	11	1.2	4.6	100.0
NA	0.	479	52.2	MISSING	100.0
NC COMMENT	5.	199	21.7	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 240 MISSING CASES 678

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

ENIBA OVERALL RATING-CCAS

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	7	0.8	2.1	2.1
SATISFACTORY	2.	146	15.9	44.8	46.9
NEEDS IMPROVEMENT	3.	138	15.0	42.3	89.2
UNSATISFACTORY	4.	35	3.8	10.7	100.0
NA	0.	479	52.2	MISSING	100.0
NO COMMENT	5.	113	12.3	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 326 MISSING CASES 592

FILE CASURVEY (CREATION DATE = 05/04/76) CONTRACT ADMINISTRATION USERS' SATISFACTION SURVEY

EN188 CUEFALL RATING-PLANT CCG

CATEGORY LABEL	CODE	ABSOLUTE FREQ	RELATIVE FREQ (PCT)	ADJUSTED FREQ (PCT)	CUM FREQ (PCT)
EXCELLENT	1.	7	0.8	2.7	2.7
SATISFACTORY	2.	140	15.3	53.0	55.7
NEEDS IMPROVEMENT	3.	102	11.1	38.6	94.3
UNSATISFACTORY	4.	15	1.6	5.7	100.0
NA	0.	480	52.3	MISSING	100.0
NO COMMENT	5.	174	19.0	MISSING	100.0
TOTAL		918	100.0	100.0	

VALID CASES 264 MISSING CASES 654